TSYS Sierra VAR Setup

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Please ensure the following is configured for your TSYS VAR to allow for successful boarding on the Worldnet gateway:

☐ The merchant account must be configured on TSYS for **Terminal Capture**, **NOT Host Capture**

☐ The Profile must be activated at TSYS

☐ The VAR sheet must include a Reimbursement Attribute. Usually this is 'Z' but it can differ depending on the account.

Debit Information:
Merchant ABA Number: 907548643000   Reimbursement Attribute: Z
Merchant Settlement Agent (FIID): V301   Cashback:

☐ An Authentication Code must be provided. The Authentication Code **MUST BE 10 CHARACTERS** and any **LETTERS MUST BE CAPITALIZED**. This is usually found in the comments section.

Comments(320 Characters Maximum):
Authentication Code: ABCDE12345

☐ The Industry must be selected

Industry:
Retail [✓]   Restaurant [ ]   QSR [ ]   Lodging [ ]   Direct Marketing [ ]

★ <u>IMPORTANT</u>: **The VAR will need to be a custom Stage build that is setup for Terminal Capture and has an Authentication Code set. Usually VARs with an Authentication Code are for Host Capture and to avoid issues you will need to ensure the custom VAR is set up for Terminal Capture.**

02 Sample VAR

03   Troubleshooting Tips

In some cases when you attempt to activate the TSYS account you will receive a "terminal not activated" response. For this scenario, follow the below steps to ensure everything is correctly set up.

1. Double check details from the VAR match what has been entered into the gateway. Things like the MCC, Zip Code and everything on the bank settings page in the processing terminal need to match exactly.

2. If everything is matching, contact the ISO and double check that the account is set up for Terminal Capture.

3. If Terminal Capture is the confirmed setup for the account, ask the ISO if they can reset the authentication code to something different. Once the new authentication code is set, confirm the profile has been activated and update the details in the gateway and attempt to activate again.

4. If you are still unable to activate the account, double check that the reimbursement attribute has been properly set up on the account.